

Strategic Plan 2017-2019

Core Strategic Goal Area		Core Strategic Goal Statement
<p>Our Vision: GVCSS will build on our tradition of delivering high quality, professional care, and continue to be a leader and preferred provider of community services.</p>	Financial Sustainability	Increase financial sustainability through diversifying funding sources delivering existing services more efficiently and ensuring the appropriate financial reserves are in place.
	Human Resources	Ensure sufficient staffing levels by recruiting, retaining and developing highly trained, qualified individuals.
	<p>Our Mission: To support independence through client-focused community care services.</p>	Service Provision
<p>Our Values: Professional, caring, respectful, responsive, collaborative, accountable and ethical</p>	Profile	Build profile to raise awareness of services and support.
	Quality Caret	Continue to improve the quality of care to individuals we serve.
	Infrastructure	Develop infrastructure to improve service, take advantage of opportunities as they arise and support growth.
	Governance	Continue to ensure a qualified and resourced board provides organizational governance excellence.